

### MAPOC Women and Children's Subcommitee October 18, 2021 Marty Milkovic Leigh Lynn Vitukinas Kate Parker-Reilly



**HUSKY Health** 

Is the dental Plan for HUSKY Health and is administered by BeneCare Dental Plans under a contract with the Connecticut Department of Social Services.









# Our Mission: Enable all HUSKY Health members to achieve and maintain good oral health, by:

Member Service and Care Coordination

# Respectful and CulturallySensitive CommunicationCollaborating



Making it easy Prevention





### Did you know about Connecticut HUSKY Dental Plan.....

2<sup>nd</sup> Highest rate of preventative dental services for HUSKY Health members **ages** 1-20 #1 Highest rate of Oral Evaluation among ADA Dental Quality Alliance State Report (29 States from T-MSIS) Above National Sample Average in Caries Risk Documentation and Topical Fluoride Application

#### **CMS Source**

#### State Infographics (ada.org)



May 21, 2021: Source: National Academy for State Health Policy: State Medicaid Coverage of Dental Services for General Adult and Pregnant Populations – The National Academy for State Health Policy (nashp.org)

## As easy as A,B,C – <u>A</u>ccess to <u>Baby C</u>are

Oral Health Assessment and Fluoride Varnish application at **WELL-CHILD VISITS** 

- Compliance with EPDST Schedule
- Medicaid Reimbursed
- Bridge to Dental Home





# **Review:** HRSA Grant & Perinatal and Infant Oral Health Quality Improvement Project 2013-2018

#### **History of the Grant**

- DSS and CTDHP, representing Connecticut, was one of three states awarded a pilot PIOHQI grant in September 2013 along with West Virginia and New York. A week later the Federal Government shut down for 16 days. A year later 13 additional states received awards.
- The purpose of the grant was to provide a coordinated approach across Connecticut that addressed the comprehensive oral health needs of pregnant women and infants most at risk.
- The project worked with Community Partners, OB/GYN, pediatric and dental offices as well as directly with perinatal women. CT Voices for Children was the project evaluator. A Perinatal and Infant Oral Health Work Group including ACOG, AAP, CSDA and other stakeholders advised the project.
- Connecticut was a leader in working with other states and HRSA and was able to increase and maintain oral health utilization for perinatal women and young children past the March 2018 end date of the grant.



# Review: HRSA Grant & Perinatal and Infant Oral Health Quality Improvement Project 2013-2018

Aim: Improve the oral health of perinatal women and young children (PW&YC) in HUSKY Health

#### Strategies: Increase dental utilization by:

- Recruit/train dental offices to provide services to perinatal women
- Outreach to OB/GYN's to educate their patients about oral health/make referrals
- Outreach to pediatricians to educate their patients about oral health make referrals
- Outreach to community partners so that they will educate their PW&YC clients about oral health and make referrals

#### **Outcomes:**

- Developed materials including oral health kits for PW&YC
- Developed methodology to measure dental utilization for perinatal women
- Increased the number of dental offices seeing perinatal women
- Increased and maintained dental utilization for PW&YC



### **Perinatal Oral Health**

### HUSKY Health Perinatal Dental Utilization



Note: 2019 data preliminary

HUSKY Health



CY2005 & 2010 Mothers identified by Connecticut Voices for Children using vital records linked with HUSKY enrollment data and claims.

CY2014-2019 Mothers identified by Connecticut Dental Health Partnership analysts using claims and enrollment records.

Perinatal period in this study is defined as 6 months before and 12 months after giving birth.

Source: Analyses of Connecticut's HUSKY Program enrollment and claims data by Connecticut Dental Health Partnership (2014-19) and Connecticut Voices for Children (2005, 2010).

### Utilization for Very Young Children – 3 and Under

- Standard of Care for children is first visit by age 1.
- Average Preventative Care Rate Children >3 per year since 2015 is 44%
- Good News! Treatment rates LOWERING year over year- trending to zero.
- Children's utilization rates are rebounding from CY 2020.





### ABC Program – Oral Health Assessment & Fluoride Varnish Outcomes

- 9 year average is 6% oral health assessment and 4% fluoride varnish.
  - CY 2021 (8 mos. of data) promising, almost at total volume in CY 2020suggests rebound.

CTDHP reorganized effort in CY 21dedicated staff and CMS Oral Affinity Group.





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#### Grant Sustainability Today: Adoption to "Standard Work" at CT Dental Health Partnership

Strategy	Effort	Outcomes
Education & Outreach to OBGYN Practices	Communicate with OBGYN practices to promote oral health and CTDHP services.	Outreach Activities 2019: 135 2020: 119 2021: 42 (to date) Special "Medical Director" letter sent 2,000 OBGYN/CNMs in 2021
Oral health information and tools to Pregnant Women	Provide Prenatal Oral Health Kits and Prenatal Oral Health materials to community partners that work with Pregnant women including OBGYNS	Oral Health Kits & Materials 2019: 9,575 Kits & 1,186 Materials 2020: 16,092 Kits & 623 Materials 2021: 7,351 (to date) & 215 Materials CTDHP Prenatal Telephone Calls: 2018: 3,171 Calls Attempted
	Call Prenatal Women to promote CTDHP Services	2019: 9,028 Calls Attempted 2020: 8,037 Calls Attempted 2021: 7,682 Calls Attempted



#### Grant Sustainability Today: Adoption to "Standard Work" at CT Dental Health Partnership

Strategy	Effort	Outcomes
Linking the OBGYN to Dentist during prenatal period	Providing "Prescription Pad" Referral Form from OBGYN to Dentist to dental evaluation and care to pregnant mom.	Prescription Pad 2019: 152 2020: 113 2021: 2,016* As Part of "Medical Director"
		letter



### **CTDHP Interventions: Partnerships**

Partnership	Effort	
DPH WIC/DSS/CTDHP	<ul> <li>Training WIC Staff</li> <li>Member Referral Pathway to Care Coordination</li> <li>Data Sharing on Outcomes</li> <li>MOU to be executed</li> </ul>	
DCF/DSS/CTDHP	<ul> <li>MOU executed</li> <li>Training to SWs, Health Care Advocates, CAFAF (in works)</li> <li>Data Share on Children in Care without Dental Visit</li> <li>Quarterly DCF Health Care Advocate &amp; CTDHP DHCS</li> </ul>	
OEC/DSS/CTDHP	Nascent conversation in 2021- lots of opportunity!	
CHNC CT/CTDHP	<ul> <li>Data feed for Prenatal Member Engagement Calls</li> <li>Co-Management in design/discussion phase</li> <li>All ICM RN's trained on CTHDP services and cross referrals happening regularly</li> </ul>	



#### **CTDHP Interventions: COVID-19 Mitigation Efforts**

- Distributed 40,749 Oral Health Kits in 2020 10,000 to Foodshare
- 2 Newsletters to Members on COVID-19 and Oral Health sent to 310,000 English Speakers and 63,500 Spanish Speakers
- "You Don't Have to Wait Until It Hurts" messaging in kits, social media, call center.
- CTDHP Call Center conducted outbound calls for At-Risk Husky Health Members and tagged COVID-19 Vaccine Information to all inbound calls.
- CTDHP.Org Dr. Tooth Fairy Blog launched
- March 2020 Children's rate matched pre-pandemic rate for first time.









# QUESTIONS? THANK YOU

1-855-CTDENTAL (855-283-3682) Monday-Friday 8am-5pm

## www.ctdhp.org

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